



## **NOVEL CORONAVIRUS - FREQUENTLY ASKED QUESTIONS**

### **1. What is the City doing to prepare for the Novel Coronavirus?**

The City's leadership and Pandemic Planning Committee, active since 2006, have been meeting to prepare for any potential impacts from the Novel Coronavirus or any other emerging disease.

### **2. Who is responsible for providing direction to the City regarding an infectious disease protocol?**

The City of Beverly Hills works in partnership with local, state and federal health officials (including the CDC and LA County Department of Public Health) to receive guidance and coordinate response.

### **3. Is City staff trained to deal with Novel Coronavirus?**

Yes. The City's emergency personnel are trained and capable to respond to any emerging disease, including the Novel Coronavirus, and implement appropriate healthcare protocols.

### **4. Will the City continue to operate normally if the Novel Coronavirus arrives here?**

Yes. The City has robust business continuity plans in place for all departments and services to ensure the continuing operation of City government.

### **5. What can I do to prevent contracting the Novel Coronavirus or any other viruses?**

The best way to stay healthy is eating well and practicing good hygiene such as frequently washing your hands and utilizing hand sanitizer, keeping a distance between anyone who is coughing or sneezing, avoiding touching the face and staying home if you feel unwell.

### **6. How should I prepare for the spreading of the virus and the potential need to stay at home?**

Residents should stock up on food, water, medicine and other necessities for at least 7-14 days and continue to monitor City communication channels and local media. Residents should also sign up to receive notifications by visiting [beverlyhills.org/emergencynotification](https://www.beverlyhills.org/emergencynotification) or texting BEVHILLS to 888777.



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### **7. Do I need to wear a facemask in public?**

Facemasks should always be an item in your personal emergency kit, however, the Centers for Disease Control and Prevention (CDC) does not recommend routine use of a facemask or respirator. Most often, spread of respiratory viruses from person-to-person happens among close contact (within 6 feet).

### **8. Can I travel?**

At this time, the CDC recommends that people avoid all nonessential travel to mainland China and South Korea. Check the CDC's webpage ([cdc.gov](https://www.cdc.gov)) for up-to-date recommendations before you travel. Additionally, review any travel advisories by visiting [travel.state.gov](https://travel.state.gov).

### **9. Should I stop attending events with crowds of people?**

According to the County of Los Angeles Department of Public Health, currently there is no need to cancel school or social events and there are no restrictions on large public gatherings.

### **10. Where can I find additional information about the Novel Coronavirus?**

City of Beverly Hills website: [beverlyhills.org/novelcoronavirus](https://www.beverlyhills.org/novelcoronavirus); City of Beverly Hills Office of Emergency Management (dial 310-285-102); Centers for Disease Control and Prevention (CDC): [cdc.gov](https://www.cdc.gov) (dial 800-232-4636) and the LA County Department of Public Health: [publichealth.lacounty.gov](https://publichealth.lacounty.gov) (dial the LA County Hotline for any health and human services needs at 2-1-1).